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| User stories | Acceptance criteria | User Scenarios |
| Browse available cars only |  |  |
| Browse all cars by model, make and year |  |  |
| Browse all cars |  |  |
| Make payments with debit card | -the customer should be able to select debit card from the available payment method options | -the customer chooses the payment type  -the system prompts the customer to enter card information such as first name, last name, credit card number, CVV, and zip-code  -the system validates the information and displays acceptance or rejection of the payment |
| Make payments with credit card | -the customer should select credit card from the list of available payment method options | -the customer chooses the payment type  -the system prompts the customer to enter card information such as first name, last name, debit card number, CVV, and zip-code  -the system validates the information and displays acceptance or rejection of the payment |
| Make payments with bank transfer | - the account should have enough balance  -the customer selects bank transfer from the list of available payment methods | -the customer chooses the payment type  -the system prompts the customer to enter card information such as bank name and routing number  -the system validates the information and displays acceptance or rejection of the payment |
| Validate through an external payment processing company | -the account should have enough balance  -the system should be able to approve/reject the reservation | -the car-rental system sends payment information to the external payment processing system  - the external payment processing system validates the information and displays acceptance/rejection message |
| As an admin, I want to be able to manage the cars, rental requests and customer information, so that I can efficiently manage the rental process. |  |  |
| As an admin, I want to be able to generate reports on rental history and customer data for business analysis, so that I can make data driven decisions for the car rental business. |  |  |
| As an admin, I want to be able to integrate the new web-based system with the current manual system, so that there is continuity of service and data between the two systems |  |  |
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